

Unic USA Corp.
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Lynnwood, WA 98087
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WARRANTY CLAIM / MERCHANDISE RETURN FORM

PROCEDURE

IMPORTANT: PLEASE READ SPARE PARTS POLICY AND WARRANTY DOCUMENTS PRIOR TO SUBMITTING RETURNS

- Contact Unic USA to obtain a Return Merchandise Authorization (RMA) number.
- Complete all sections under *REQUIRED INFORMATION* below.
- For warranty claims:
 - Please submit only one serial number per form.
 - Include a copy of your Service Ticket, and (if applicable) the corresponding Unic Work Order.
 - Complete additional section under *WARRANTY CLAIM* below.
- For non-warranty merchandise returns:
 - Complete additional section under *NON-WARRANTY RETURN* below.
- Send part(s) with a copy of this completed form and applicable supporting documents via pre-paid post to:

UNIC USA CORP.
ATTN. RETURNS DEPT.
12407 MUKILTEO SPEEDWAY
STE. 250-B
LYNNWOOD, WA 98087

- Customers submitting warranty claims will receive notice of outcome within 10 business days of receipt. If Unic USA determines the submitted part(s) to be faulty, due to manufactures defect, the purchase price will be credited to the customer's account.
- Customers submitting non-warranty returns will be issued credit for the purchase price, minus applicable restocking fee(s), of the part(s) within 10 business days of receipt.

REQUIRED INFORMATION

Date RMA Number

Company

Contact Person Phone Number

WARRANTY CLAIM **NON-WARRANTY RETURN**

Machine Model/Serial Number Invoice Number

Unic Work Order Number

Reason for Return:

PART NUMBER	QTY.	DESCRIPTION

FOR UNIC USA INTERNAL USE ONLY

RECEIVED BY

DATE RECEIVED

[] WARRANTY
[] RETURN
[] REPAIR

INITIALS